

QUALITY POLICY

Customers are the focus of everything we do ...

We Provide Customers with Unique Offers and an Outstanding end-to-end Customer Experience

Our Business

CPR provides services for the repair and overhaul of gas turbine engine and processing components for aerospace and industrial applications

Our Goal ...

To continually improve our processes, products and services to exceed Customer expectations and requirements.

We will achieve this through creating a culture where everyone takes ownership and responsibility for adhering to processes and contributing to their improvement

Our Guiding Principles:

1) Customer First: We prioritize Customer interests and anticipate their needs through understanding Customer Journeys and Customer Personas. We follow Customer Centric methods as Quality is every Customers right.

2) Compliance: We satisfy applicable requirements by ensuring customer, applicable statutory and regulatory needs and expectations are determined, understood and consistently met.

3) Management:

- Take accountability for the effectiveness of the Quality Management System.
- Ensure Quality Objectives are established and remain compatible with the strategic direction of the Company.
- Ensure adequate, competent resources are available to support the Quality Management System.
- Regularly communicate the importance and effectiveness of the Quality Management System.
- Ensuring that the QMS achieves its intended results.
- Promote and lead improvement initiatives.
- Establish partnerships with suppliers and interested parties to provide improved offers.

4) Improvement: To continually improve our Quality Management System by mitigating risks and evolving a 'customer first' culture focused on perpetually enhancing the customer experience through cycles of continuous improvement initiatives.